

IFFA

08.–13.05.2010

Your service numbers

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IFFA

IFFA 2010

From Accommodation to WLAN

(Subject to modifications)

A

Accente

for catering, stand delivery and stand assistants: phone: +49 69 75 602-0.
www.accenteservices.de

Accident

see Emergency Calls

Accommodation

booking: Frankfurt Tourism & Congress Board, phone: +49 69 21 23 08 08, fax +49 69 21 24 05 12, info@infofrankfurt.de. Online hotel reservation: www.frankfurt-tourismus.de or during the exhibition at the reservation desk, Torhaus level 3. Opening hours: May 7, 2010, from 2 pm to 6 pm; from May 8 to May 12, 2010, from 9 am to 6 pm and on May 13, 2010, from 10 am to 2 pm.

You can arrange your booking as well in the main entrance area of Frankfurt Central Station at the "Tourist Info" counter, open daily from 8 am until 9 pm and on the weekend from 9 am until 6 pm.

The Hotel Guide Rhein-Main also gives you an overview of hotels located in and around Frankfurt am Main as well as restaurants and bars: www.hotelguide-rheinmain.de. The printed guide is available at Messe Frankfurt Medien und Service GmbH, phone: +49 69 75 75-60 83, fax +49 69 75 75-68 02.

„Von A bis Z“ wird herausgegeben von der
Messe Frankfurt Venue GmbH & Co. KG, Ludwig-Erhard-Anlage 1,
60327 Frankfurt am Main, Telefon +49 69 75 75-0, Telefax +49 69 75 75-64 33
info@messefrankfurt.com, www.messefrankfurt.com

Address

for consignments to exhibitors: Messe Frankfurt Exhibition, IFFA 2010 - *insert name of the exhibitor, hall and stand number* - Ludwig-Erhard-Anlage 1, 60327 Frankfurt am Main.

If you want to write an E-Mail to a member of Messe Frankfurt staff, please use the following address:
[first name].[family name]@messefrankfurt.com or
info@messefrankfurt.com

Advertising at the Fair

for exhibitors wanting to advertise outside their exhibition stand. The range of products offered by Advertising Services includes:

Advertising **inside** the hall:

- display cases along Via Mobile
- advertising pillars
- advertising space around stands
- advertising spots on Radio Via Mobile
- brochure distribution on the Via Mobile down to hall 8.0
- brochure distribution to all exhibitors.

Advertising **outside** the hall:

- flags on the Exhibition Center
- advertising space/pillars right around the Exhibition Center
- mega poster on the exterior walls of the halls
- city light poster in the Rebstock visitors' parking garage
- advertising at the front of the Rebstock visitors' parking garage

Please contact Advertising Services,

Ms Vera Scholz, phone: +49 69 75 75-69 23 or

Ms Sabine Abersfelder, phone: +49 69 75 75-61 76.

Advertising Material

may only be distributed inside your stand or at the exhibitor brochure service. For further information, see Exhibitor brochure service.

Advertising Spot

see Radio Via Mobile

Airlines

Telephone numbers can be obtained at any information point or by calling: +49 69 75 75-0

Airport Frankfurt

For airport information, phone: +49 1805 372 4636 or visit
www.frankfurt-airport.de

ALIS

see Badge reader - ALIS

Ambulance Service

see Emergency Calls

Arrival / Departure

Direct shuttle-bus service during the exhibition, from or to the **airport**, one-way ticket, € 6.00 for adults and € 3.00 for children, transfer: 20 minutes.

The buses are running from May 8 to May 13, 2010. You can ask for the schedule at any information point (Compass) or call our Information Center, phone: +49 69 75 75-0.

From the airport terminal 1, bus stop "Messe" (bus lane opposite gate A) and terminal 2 (gate E) to the Exhibition Center, entrance "Galleria".

From the Exhibition Center, entrance "Galleria" to the airport to terminal 2 first and then to terminal 1.

Or use the train service or **suburban service (lines S8 or S9)** to Frankfurt Central Station (Frankfurt/Main Hbf) as indicated.

From **Frankfurt Central Station** you have four possibilities getting to the fair. Either by the suburban train (**S-Bahn**) from basement platform 104 **lines S3** (Bad Soden), **S4** (Kronberg), **S5** (Bad Homburg/Friedrichsdorf), **S6** (Friedberg/Groß Karben), the second stop is "Messe" (Torhaus station). Or by the subway (**U-Bahn**), **line U4** (Bockenheimer Warte) to the next station "Festhalle/Messe", arriving at the Exhibition Center, entrance Via Mobile east. Or by the **tramway/streetcar: line 16** (Ginnheim) or **line 17** (Rebstockbad) to the stop "Festhalle/Messe". Or take a **ten minute walk!**

By **car**: from any motorway to "Westkreuz Frankfurt", then Motorway A 648, destination "Stadtmitte". Following the direction "Messe", you will be guided to Rebstock parking garage. From there, shuttle-buses will bring you to the Exhibition Center – free of charge.

Ascoli Club

see VIP Club

B

Badge reader - ALIS

is an electronic visitor registration system available at the Multimedia Shop, located in the Business Center, Torhaus Service Center, level 3, phone: +49 69 75 75-13 20, Email: multimedia-shop@messefrankfurt.com. This system enables you to record your customers, by scanning the entrance tickets of our visitors. The ALIS Online-System is available as follows: ALIS Scanner, ALIS Pad or ALIS Complete Solution.

Bank Office

Reisebank: hall 4.1 foyer

phone: +49 69 74 22 77 68

Open only during the exhibition.

Outside the Exhibition Center you will find offices at the Frankfurt Central Station opposite platform 1 (Reisebank, open 6:30 am to 10 pm), at the airport, terminal 1, arrival hall B (open 6 am to 11 pm).

BBK

supply interpreters and hostesses on demand during the fair - Gesellschaft für moderne Sprachen mbH: Torhaus level 2, phone: +49 69 75 75-13 10, open from Friday, May 7, 2010, on.

Beauty Parlor

see Hairdresser

Beverage Services

see Stand Delivery

Boxes

see Packaging Material

Building Supply Store

see Tools

Business Cards

are running low? You'll find some help in the Business Center, Torhaus Service Center, level 3, phone: +49 69 75 75-13 09.

You can get an offer and information concerning a visitor registration system at Multimedia Shop, located in the Business Center, Torhaus Service Center, level 3, phone: +49 69 75 75-13 20, Email: multimedia-shop@messefrankfurt.com. With this system you can record your customers, using a scanner to read their entrance tickets. The ALIS Online-System is available as follows: ALIS Scanner, ALIS Pad or ALIS Complete Solution.

Business Center

is located in Torhaus Service Center, level 3, phone: +49 69 75 75-13 09, open from May 7 to May 13, 2010, daily from 8:30 am to 6 pm.

Here you will find everything for your office needs.

The Multimedia Shop is also located in the Business Center as well as the fax service for exhibitors. If you do not have your own fax machine at your stand, you can let your faxes be delivered to your stand through our fax service in the Business Center. **Fax +49 69 75 75-13 95.** Name of the exhibitor (company name), hall number and stand number should be indicated.

Bus Lines

Direct shuttle-bus service during the exhibition, from or to the airport, one-way ticket, € 6.00 for adults and € 3.00 for children, transfer: 20 minutes.

The buses are running from May 8 to May 13, 2010. You can ask for the schedule at any information point (Compass) or call our Information Center, phone: +49 69 75 75-0.

From the airport terminal 1, bus stop "Messe" (bus lane opposite gate A) and terminal 2 (gate E) to the Exhibition Center, entrance "Galleria".

From the Exhibition Center, entrance "Galleria" to the airport to terminal 2 first and then to terminal 1.

Car-park: Free shuttle service between Rebstock parking garage and Exhibition Center. During the exhibition buses run 90 minutes before opening until 90 minutes after closing.

Shuttle route:

Rebstock - entrance Galleria 9.T - Rebstock

Exhibition Center Shuttle: this free bus service runs every day during the exhibition 90 minutes before opening until 90 minutes after closing (on the last day of the exhibition only until 60 minutes after closing).

Shuttle route: entrance LEA - halls 4, 5, 6 - Torhaus - hall 8 south - hall 8 southwest - Torhaus...

C

Cabs

see Taxi

Café & Bar

You will find more than 40 cafés and bars in the halls and on the open-air ground.

Different booths are open during the setting-up and dismantling periods, for detailed information, call: +49 69 75 602-22 20.

Camping Place

see Park & Sleep

You will find a wide selection on the website www.frankfurt.de

Car Breakdown Assistance

The following automobile clubs will be pleased to help:

ACE phone: +49 180 2 336 677

ADAC phone: +49 180 2 22 22 22

AvD phone: +49 800 9 90 99 09

Car Rental

Car rental stations are located at Frankfurt Central Station (Frankfurt/Main Hbf), travel service center (DB Reisezentrum):

Avis phone: +49 69 27 99 70 10

Europcar phone: +49 69 242 98 10

Hertz phone: +49 69 23 04 84

Sixt phone: +49 180 52 52 52 5

Caravans

see Park & Sleep

Cardboard Boxes

see Packaging Material

Car-Parking

see Parking

Car-Parking Shuttle Services

see Bus Lines

Carpeting

see Stand Equipment

Cash Desk

Open accounts can be settled at the Messe Frankfurt cash desk, Torhaus north level 4, room 215. Cash desk open hours during the fair are from 8:30 am to 5:30 pm.

Cash Machines

Dresdner Bank	Entrance "City", level 0
Postbank	Torhaus Service Center, level 3
Reisebank	Entrance Torhaus (S-Bahn-terminal)
Reisebank	Hall 4.1 foyer
Reisebank	Entrance "Galleria", hall 9.T
Reisebank	Entrance Portalhaus (hall 11)

Cash Sale

of any goods to visitors is not allowed. Visitors will be checked at the exits and sent back to the exhibitor with the product he/she has purchased.

Catalogue

Exhibitors can pick up their catalogue at the hall manager's office. You will find the requested voucher in the welcome folder, distributed on the first day of the exhibition.

Catering

see Stand Delivery

CDH

National Federation of German Commercial Agencies and Distribution, 10873 Berlin, phone: +49 30 726 25 600, fax +49 30 726 25 699 or Email: Centralvereinigung@CDH.de
During the fair the office is located in hall 4.C, room 250/251, phone: +49 69 75 75-13 76.

Ceiling Suspensions

Please contact Ms Anne-Carin Friz, phone: +49 69 75 75-66 70 or Mr Lucio Pellegrino, phone: +49 69 75 75-68 99.

Cell Phones

see Multimedia Shop

Change / Foreign Exchange

see Bank Office

Church Center

see Prayer

City Map of Frankfurt

is available at all Compass information points.

Cleaning and Facility Cleaning

Stand cleaning: Please contact

Ms Andrea Müller, phone: +49 69 75 75-67 31,
Ms Daniela Weber, phone: +49 69 75 75-68 46 or
Mr Bernd Reischl, phone: +49 69 75 75-69 11.

Hall and facility cleaning: Call Mr Wolfgang Dimmer, phone: +49 69 75 75-67 29, Mr Franz Stelzig, phone: +49 69 75 75-54 57 or Mr Karl-Heinz Knapp, phone: +49 69 75 75-54 69.

Dry cleaning: Röver at Frankfurt Central Station, basement level south wing, phone: +49 69 23 45 27.

Color Print

see Business Center

Commercial Agent

see CDH

Complete Stands

see Stand Construction

Computer

see Multimedia Shop

Computer Printout

see Business Center

Conference Rooms

at the Exhibition Center can be booked by Ms Natalia Lewerenz, phone: +49 69 75 75-52 21.

For **technical equipment** for conferences and meetings (overhead projectors, flipcharts etc.), please call Ms Julia Hellmann, phone: +49 69 75 75-64 83.

Construction Workers

see Employment office

Containers

for waste disposal can be ordered from Mr Wolfgang Dimmer, phone: +49 69 75 75-67 29, Mr Franz Stelzig, phone: +49 69 75 75-54 57 or Mr Karl-Heinz Knapp, phone: +49 69 75 75-54 69.

Copier

see Multimedia Shop

Copy Shop

see Business Center

Coupons

see Vouchers

Courier Service

TNT, Torhaus level 3, phone: +49 69 75 75-14 85. Open during the opening hours of the exhibition. Fair office in Wiesbaden: phone: +49 611 69 02 13 90.

Cranes

see Logistics

Currency

see Bank Office

Customs

to be located at the Cargo Center of Messe Frankfurt, on the first floor, phone: +49 69 75 75-65 14.

For customs clearance of fair goods our logistic partners are always at your service.

You will find the contact address of our logistic partners below the keyword 'Packaging Material'.

D

Date

of the next **IFFA in Frankfurt:** **May 4 to May 9, 2013**

Abroad:

TecnoFidta in Buenos Aires, Argentina

September 21 to September 24, 2010

10th International Food Technology, Additives and Ingredients Trade Fair

For further information, please get in touch with our "Global Stand" in the foyer of hall 4.1, phone: +49 69 75 75-12 67 or visit our homepage at www.messefrankfurt.com

Day Care

see Kindergarten

Dentist

Emergency service of the University Clinic (Uniklinik), Theodor-Stern-Kai 7, phone: +49 69 63 01 67 13, from 11:30 pm to 5 pm
phone: +49 69 63 01 58 77, from 5 pm to 11:30 pm

Desk-Top Copier

see Multimedia Shop

Deutsche Bahn / German Railway

see Railway

Dishes to Rent

and stand deliveries: Accente Gastronomie GmbH, Catering Services, phone: +49 69 75 602-2158 or-2251, fax +49 69 75 602-2190.

Dismantling

Regular dismantling: from Thursday, May 13, 2010, after 8 pm nonstop to Sunday, May 16, 2010, 9 pm.

Vehicle access: On the last day of the exhibition, May 13, 2010, vehicles will not be allowed to enter the Exhibition Center **after 2 pm**. You may take out small loads from the Exhibition Center (vehicles of 3.5 tons max.) from 5 pm to 7 pm. **The required permit** is available at the Central information desk, Torhaus level 3, two days ahead of the event as well as during the exhibition (supply of permits is limited). The deposit of € 200 will be refunded upon leaving the Exhibition Center only via gate West before 7 pm.

Official entry for vehicles: after 8 pm. Please make sure to obtain your entry pass at Rebstock parking site, only vehicles coming from there will be admitted on the Exhibition Center.

Extended dismantling time, at extra cost: Monday, May 17, 2010, from 7 am until 9 pm. You can order this service by using the form of your digital Service Folder or contact Ms Cornelia Stietzel, fax +49 69 75 75-67 50, cornelia.stietzel@messefrankfurt.com.

During dismantling several **snacks** are offered at the following **Café Bars:**

Open until May 14, 2010: hall 8.0 northeast, hall 9.0 east, outdoor area Agora west, outside of hall 8 southeast corner.

Additionally our self service **Restaurant Cucina**, located in the Dependance is open from April 28 to May 8, 2010, daily from 8 am to 2:30 pm, from May 9 to May 13, 2010, daily from 7 am to 3 pm and from May 14 to May 20, 2010, daily from 8 am to 2:30 pm.

By the way, our **Pizza Service**, located at Rebstock parking garage is open until May 15, 2010. For delivery, please call Accente Catering Services, phone: +49 69 71 58 55 22.

Dismantling Workers

see Employment office

Display Case

The keys for the glass showcases along the Via Mobile are available at the Advertising Services Information desk, Torhaus level 2, phone: +49 69 75 75-13 37 or -14 70, open from May 6 to May 7, 2010, daily from 9 am to 5 pm.

For further information, please contact

Ms Vera Scholz, phone: +49 69 75 75-69 23 or

Ms Sabine Abersfelder, phone: +49 69 75 75-61 76.

Doctor

During the exhibition a medical doctor is on duty at the first aid station, hall 4, phone: +49 69 75 75-65 00. After opening hours call the ambulance, phone: 112.

Medical emergency phone: +49 69 192 92.

Drugstore

for beauty products: Friseursalon Flechsigs, Torhaus level 3,
phone: +49 69 75 26 33.

Pharmacy service: Central Information desk, Torhaus level 3,
phone: +49 69 75 75-13 33.

Pharmacy near the Exhibition Center: Apotheke im Hauptbahnhof
(Frankfurt Central Station, basement level north wing),
phone: +49 69 23 30 47, open Mon. to Fri. 6:30 am to 9 pm,
Sat. 8 am to 9 pm, Sun. 8 am to 8 pm.

Dry Cleaning

Röver, Frankfurt Central Station (Hbf), basement level south wing,
phone: +49 69 23 45 27.

E

Electrician

see Stand Fitting

E-Mail

see Internet

Emergency Calls

Emergency phone: 112

First Aid Stations in hall 4.C (German Red Cross DRK),
phone: +49 69 75 75-65 00 and

in hall 8.0 (Samaritans ASB), phone: +49 69 75 75-65 02.

Open as well during the setting-up and dismantling period. A doctor is on
duty during the exhibition in hall 4.C.

24 hour medical emergency service, phone: +49 69 192 92.

Employment Office

for hostesses, interpreters and assistants. The office is located at the
entrance "City" (Messevermittlung der Agentur für Arbeit Frankfurt).
Open off-exhibition daily from 8 am until 12:30 pm and by appointment,
or during the opening hours of the exhibition. Phone: +49 69 75 23 39,
fax +49 69 74 68 16, E-Mail: frankfurt-
main.messevermittlung@arbeitsagentur.de.

Entrances

are open for exhibitors one hour before the official opening hours of the
exhibition.

For **exhibitors** and **visitors**: entrance "Galleria" 9.T (between halls
8 and 9) and entrance "Torhaus".

Additional entrances for **exhibitors**: Via Mobile east (near Congress
Center/Maritim Hotel).

Entry

During advanced setting-up: For Trucks, gate West (see GPS), will be
open from April 26 to April 30, 2010, daily from 6 am to 6 pm. Gate North
is open around the clock as well as on Saturday, May 1 and Sunday,
May 2, 2010.

During regular setting-up all vehicles should enter the Exhibition
Center via gate West, where the drivers receive their entry permission.
Please follow the "Aufbau" (Setting-up) signs.

If you do not have to drive into the loading zones or only have small loads
to deliver we hold car-parking spaces at your disposal at gate North (for
exhibitors in halls 4-6) and at gate 9 (for exhibitors in halls 8-9).

During the exhibition: Parking for exhibitors: P 4 via gate North, P 8 via
gate 8, P 9 via gate 9.

Component suppliers can access the Exhibition Center for one hour.
A deposit of € 100 is required at the gate.

On the last day of the exhibition, May 13, 2010, vehicles will not be
allowed to enter the Exhibition Center **after 2 pm**. You may take out
small loads from the Exhibition Center (vehicles of 3.5 tons max.) from
5 pm to 7 pm. The **required permit** is available at the Central information
desk, Torhaus level 3, two days ahead of the event as well as during the
exhibition (supply of permits is limited). The deposit of € 200 will be
refunded upon leaving the Exhibition Center via gate West until 7 pm.

Official entry for vehicles: after 8 pm. Please make sure to obtain your
entry pass at Rebstock parking site, only vehicles coming from there will
be admitted on the Exhibition Center.

Evening Out

Plan your evening by visiting our homepage www.messefrankfurt.com,
page: 'For visitors / What's on in Frankfurt' or find suggestions in the
Hotel Guide Rhein-Main, the hotel and restaurant guide of Messe
Frankfurt, www.hotelguide-rheinmain.de.

Events

Competitions of the German Butchers' Association
(Deutscher Fleischer-Verband - DFFV) Hall 6.1 D 90

Sunday, May 9, 2010, 11 am
Innovative: European Platter, Finger Food and Party Service
Competition

Sunday, May 9, 2010, 1 pm
Established popular method for presenting butcher's skills:
1st International Front Cooking Competition

Monday, May 10, 2010, 10 am
International Test of Strength: Sausage Quality Competition

Tuesday, May 11, 2010, 10 am
Artisan Tradition in the International Quality Competition for Cured
and Cooked Ham

Wednesday, May 12, 2010
Competition for vocational colleges

Thursday, May 13, 2010, 10 am
The Best of the Best: Grand Prix of the Best Sausages – International
Quality Competition for Bratwurst, Boiled, Cured and Cooked
Sausages

Special Show 'Trends in the Butcher's Shop'	Hall 6.1 D 70, D 50
Special Show 'Robotik-Pack-Line'	Hall 4.0 F 11
Special Show 'Specialities from the Region - by Butchers for Butchers'	Hall 6.1 B 83, B 85, B 89, B 91
Special Show 'Careers in the Meat Industry'	Hall 6.1 A 80

Market Place – The Meeting Place for Butchers at IFFA 2010

The Butchers' Choir

As in the past, the Butchers' Choir will once again provide an enjoyable musical interlude on Thursday and Sunday of the fair.

Exchange Office

see Bank Office

Exhibition Center Shuttle

see Bus Lines

Exhibitor Brochure Service

Your only opportunity to present your company's brochures outside your exhibition stand, located in the Via Mobile down to hall 8.0. For further information, please contact Ms Vera Scholz, phone: +49 69 75 75-69 23 or Ms Sabine Abersfelder, phone: +49 69 75 75-61 76.

Exhibitor Search Online

see Website

Exhibitor Tickets

During the official days of the fair all exhibitor tickets include free travel to and from the Exhibition Center using the local public transport system RMV (Detailed information provided by www.rmv.de). These tickets are only given to exhibitors and their staff members and should not be passed on to any customers at all. The exhibitor ticket entitles the holder admittance to the Exhibition Center and the halls within one hour before the official opening hours.

Admission is valid from noon on the last day of setting-up but is not valid for the free travel with public transportation. Please note that the exhibitor tickets always have to be scanned every time when leaving or entering the Exhibition Center.

If you require additional exhibitor tickets you can purchase them with costs from Thursday, May 6, 2010, on at the Central Information Desk located in Torhaus Service Center, level 3, phone: +49 69 75 75-13 33.

Exhibitors Hotline

For any questions or wishes, please contact the Exhibitors' service hotline; we will be delighted to help you. You can reach us under the extension number: -66 99 or call +49 69 75 75-66 99. We are at your service from May 6 to May 13, 2010, daily from 8 am to 7 pm.

Exhibitors' Night

takes place on Saturday, May 8, 2010, from 6:30 pm on, at the Galleria 1.

F

Fairground Map

in this booklet on page 38/39.

Fair Employment Office

see Employment Office

Fair Construction

see Stand Construction

Fax Service

Delivery of faxes for exhibitors to their stand: Business Center, Torhaus Service Center, level 3, fax +49 69 75 75-13 95, phone: +49 69 75 75-13 09.

Name of the exhibitor (company name), hall number and stand number should be indicated.

Fire department

in hall 4, phone: 112.

First Aid

see Emergency Calls

Fitters

see Stand Fitting

Flight Schedule

Please check at any information stand.

Flowers

are offered by the florist AS Green Event during setting-up in the foyer of hall 4.0.

During the exhibition, please contact AS Green Event in hall 5.0, phone: +49 69 74221935.

Forklift

see Logistics

Forwarding Agents

see Logistics

Found Item

see Lost and Found

Frankfurt Airport

see Airport Frankfurt

Frankfurt Information

is available at Tourist information desk at the Torhaus Service Center, level 3, phone: +49 69 75 75-13 04 or at Frankfurt Tourism & Congress Board, phone: +49 69 21 23 88 00. You can also visit www.frankfurt.de or www.messefrankfurt.com, page: 'For visitors / What's on in Frankfurt'.

Fraport Exhibitor Parking Service

is responsible for allocating parking spaces to Messe Frankfurt exhibitors. For more information, please call Fraport AG, Retail & Properties, HVM-PV, Park-Service-Messe, 60 547 Frankfurt am Main, phone: +49 69 690 744 54, fax +49 69 690 59 717 or park-service@fraport.de.

Additionally, you can obtain parking permission at the Fraport Service Counter, Torhaus level 2 / Service Center, open from May 6 to May 7, 2010, daily from 9 am to 7 pm and on May 8, 2010, from 8 am until 1 pm, phone: +49 69 75 75-13 14, fax +49 69 75 75-13 15.

Freight Transportation

see Logistics

Furniture

see Stand Equipment

G

GPS

Please enter the street name in your satellite navigation system:

Visitors: Zum Messeparkhaus Rebstock leads to Rebstock parking garage (Zum Rebstockbad-old navigation system)

Exhibitors: Europa-Allee leads to gate South
Brüsseler Strasse (Hemmerichsweg-old navigation system) leads to gate East

Katharinenkreisel, from there follow the signs leading to gate North, gate 8 or gate 9

Straße der Nationen leads to gate West
(Old navigation system: Am Römerhof, from there follow the signs leading to gate West)

Press: Straße der Nationen leads to gate West
(Old navigation system: Am Römerhof, from there follow the signs leading to gate West)

Trucks: Bruno Poelke Strasse leads to parking lot E

Graphic Designer

see Stand Equipment

Groceries

see Mini Markets

Guards

Stand guards: Messe Frankfurt, Mr Jürgen Steingötter, phone: +49 69 75 75-63 42, fax +49 69 75 75-63 48.

Park guards: Fraport, phone: +49 69 690 744 54 or fax +49 69 690 59 717, park-service@fraport.de

H

Hairdresser

On the exhibition ground: Flechsigs, Torhaus level 3, phone: +49 69 75 26 33.

Hall Manager

can be reached on the following telephone numbers:

Hall 4: phone: +49 69 75 75-63 04

Hall 6: phone: +49 69 75 75-63 06

Hall 8: phone: +49 69 75 75-63 08

Hall 9: phone: +49 69 75 75-63 09

Halls Occupied

in this booklet on page 38/39.

Homepages

www.iffa.com

www.messefrankfurt.com

www.mfs.messefrankfurt.com

www.accenteservices.de

www.congressfrankfurt.de

www.fairconstruction.messefrankfurt.com

www.productpilot.com

Hostesses

Please contact BBK: Torhaus level 2, phone: +49 69 75 75-13 10 or call our fair employment office (Messevermittlung der Agentur für Arbeit Frankfurt), phone: +49 69 75 23 39, E-Mail: frankfurt-main.messevermittlung@arbeitsagentur.de

Hotel Bookings

see Accommodation

Hotel Guide Rhein Main

In the editorial section, readers are supplied with plenty of information and a detailed description of hotels. The Restaurant Guide is a separate publication and contains information about many restaurants in Frankfurt and the Rhein-Main area. The two publications will be sent together.

The Hotel Finder contains more than 400 addresses, with a clear division into trade fair categories and room prices and is available at: www.hotelguide-rheinmain.de

The guide is available at Messe Frankfurt Medien und Service GmbH, phone: +49 69 75 75-60 83, fax +49 69 75 75-68 02.

Hotline

see Exhibitors Hotline

I

Information

please call our Information Center for further information about IFFA or Messe Frankfurt, phone: +49 69 75 75-0.

Directory assistance: for national call, phone: 11 833 and international call, phone: 11 834.

Information and Distribution Service

is an Advertising Service for exhibitors during the fair. For detailed information, please contact Ms Vera Scholz, phone: +49 69 75 75-69 23 or Ms Sabine Abersfelder, phone: +49 69 75 75-61 76.

Information Point

are located on each hall level and along the Via Mobile. Here you can ask for hall plans, stand and product information. All lost and found items are listed here as well.

Infringement of copyright

see Lawyers

Insurance

Allianz general agency "Beetz und Sohn", phone: +49 69 65 50 49.

International Sales Partners of Messe Frankfurt

During the fair: Torhaus north, level 2 (near the escalators), room 202-205, phone: +49 69 75 75-13 93, fax +49 69 75 75-12 87. After the fair, please contact Ms Heike Vogel-Schenkewitz, phone: +49 69 75 75-62 77.

Internet

Sockets to plug in your portable computer are provided at the Service Center, Torhaus level 3. There you can get Internet access by using a WLAN voucher (liable to costs).

You will find computer workstations in our **net-line** in **hall 8.1 west**.

In **hall 6.Z** (level between 6.0 and 6.1) you will find the **Café net-line**.

Or you can also access Internet by using **Wireless Local Area Network**. Exhibitors can order **WLAN** access using the appropriate form in the digital Service Folder or online via 'easyorder'.

For assistance, please call our WLAN hotline: +49 69 75 75-711 77.

Interpreter

see Hostesses

Invoice

see Cash Desk

K

Kindergarten

Torhaus level 1, free of charge for children age three to ten, open from May 8 to May 12, 2010, daily from 8 am to 6 pm and on May 13, 2010, from 8 am until 5 pm. Phone: +49 69 75 75-13 17.

L

Laptops

see Multimedia Shop

Lawyers

Please contact Dr. Schönberger & Dr. Dielmann, phone: +49 69 27 13 57-0, fax +49 69 27 13 57-22.

During the time of the exhibition you will find our experts of "**Messe Frankfurt against Copying**" at the information booth located in the foyer of hall 4.1, phone: +49 69 75 75-12 73.

Lettering

see Stand Equipment

Lifting ramp

If you need a lifting ramp, please contact the company MATECO, phone: +49 69 905 4668-0, or -19.

Local Employment Office

see Employment Office

Logistics

Diverse logistic services at the Exhibition Center, for example forklifts or storage are offered to you by: Messe Frankfurt Logistic Services, phone: +49 69 75 75-60 75, fax +49 69 75 75-960 75, logistics@messefrankfurt.com

Lost and Found

the Lost and Found office located in Torhaus level 0, is open from May 7 to May 14, 2010, phone: +49 69 75 75-14 48, fax +49 69 75 75-14 58. During the fair you can also enquire about lost items at every information point.

Shortly after the event, please contact Ms Andrea Müller, phone: +49 69 75 75-67 31, Andrea.Mueller2@messefrankfurt.com, Mr Bernd Reischl, phone: +49 69 75 75-69 11, Bernd.Reischl@messefrankfurt.com or Ms Daniela Weber, phone: +49 69 75 75-68 46, Daniela.Weber@messefrankfurt.com, fax +49 69 75 75-69 54.

Approx. 14 days after the end of the fair: Lost and Found office of the City of Frankfurt (Fundbüro Ordnungsamt Frankfurt), Kleyerstraße 86, phone: +49 69 21 24 24 03.

Loudspeakers

can be rented from the company Contec, hall 5.1 north,
phone: +49 69 75 75-65 54.

Lufthansa

Central reservation office: +49 1805 805 805 or www.lufthansa.com
Lufthansa Cargo: +49 1805 5747 100.

M

Management of the Exhibition

The exhibition management office is located in Torhaus level 2,
phone: +49 69 75 75-13 26, -13 27 or -13 28, fax +49 69 75 75-13 25,
open from Monday, May 3, 2010, 8 am on.

Please contact:

Director:

Ms Maria Hasselman phone: +49 69 75 75-68 01

Exhibitors support:

Ms Paola Bender phone: +49 69 75 75-56 87 (halls 4.0, 6.0, 6.1)
Ms Birgül Demir phone: +49 69 75 75-66 42 (hall 4.1)
Ms Jana Hößelbarth phone: +49 69 75 75-65 99 (halls 8.0, 9.0, 9.1,
Galleria)

General Exhibitors support:

Ms Lisa Jakoby phone: +49 69 75 75-54 71
Ms Cornelia Stietzel phone: +49 69 75 75-52 27
Ms Heike Wagner phone: +49 69 75 75-56 90

Organization of Special events:

Ms Rebekka Wolz phone: +49 69 75 75-62 72
Ms Carolin Kober phone: +49 69 75 75-58 50

Meat Vision Conference

May 10 to May 11, 2010 **Hall 8.1, room Symmetrie 2 + 3**

The IFFA Meat Vision Conference rounds off your visit to the fair and provides the latest information about trends and tomorrow's markets.

Program on May 10, 2010: Meat markets of the world – an analysis of surplus and deficit regions in times of economic crisis.

Program on May 11, 2010: Visions for the meat products of the next decade.

Media Package

The Media Package secures you a presentation in the official catalogue and in the onsite Compass information system during the trade show. It also ensures you that your company and its products are adequately visible and locatable in the online media. Furthermore, you can also request free of charge, a presentation in the year-round, all-event business-to-business portal productpilot.com.

For questions concerning your Media Package, please call:
"Deutscher Fachverlag" + 49 69 75 95 12 82.

Medicine

see Pharmacies

Messages

see Fax Service

Messe Frankfurt against Copying

Product piracy and counterfeiting are constantly increasing and already account for an estimated 8% of world trade. Against this backdrop, the initiative „Messe Frankfurt against Copying“ wants to inform about the possibility to register Trade Marks and Designs and how to enforce these rights through i.e. investigations of EU customs administrations. At this fair, we offer a prominent information platform in partnership with the national and European organizations for protection of intellectual property rights as well as the main private and industry initiatives in this field. Come and talk to our experts about your individual questions at our information booth in the foyer of hall 4.1, phone: +49 69 75 75-12 73, Email: againstcopying@messefrankfurt.com.

Messe Frankfurt GmbH

Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main
phone: +49 69 75 75-0, fax +49 69 75 75-64 33.
www.messefrankfurt.com
info@messefrankfurt.com

Mini Markets

The following markets offer a wide assortment of food, beverages, fresh bakery products, tobacco products, souvenirs, electric supplies, domestic goods and stationery.

Open from May 7 to May 13, 2010:

Super Market Torhaus level 3, phone: +49 69 75 602-23 54

Mini Market hall 4.1, phone: +49 69 75 602-23 56

Super Market hall 9.0, phone: +49 69 75 602-22 69

The company Schroer offers you a wide range of tools in hall 9.0 east, next to the elevator and in hall 5.0 west, next to the Café Bar "Giardino". Open during the last three setting-up days, from May 5 to May 7, 2010. Mobile phone number: +49 177 328 35 85 or +49 177 328 39 70.

Mobile Home

see Park & Sleep

Mobile Phones

see Multimedia Shop

Multimedia Shop

offers a wide range of mobile phones (cellular phone cards, adapters etc.), desk copiers, computers and notebooks, phone: +49 69 75 75-13 20, located at the Business Center, Torhaus Service Center, level 3.

N

National Federation of German Commercial Agencies and Distribution

see CDH

Newspaper Stand

Hall 4.1

Next Exhibitions

see Date

Non-smokers Protection Law

Out of respect for your fellow men, we kindly ask you to abstain from smoking within the halls, lounges and walkways. Smokers have the possibility to smoke at admitted premises. In gastronomic establishments the non-smoking-rule applies according to public law.

O

Office Equipment

see Multimedia Shop

Office for Conference

see Conference Rooms

Online

see Homepages

Opening Hours

The IFFA 2010 is open for trade visitors from May 8 to May 12, daily from 9 am to 6 pm and on the last day of the exhibition, May 13, 2010, from 9 am until 5 pm.

P

Packaging Material

You can obtain cardboard boxes, packaging foil, adhesive tape etc. directly at the logistic partners of Messe Frankfurt:

Agility Logistics GmbH

Cargo Center Messe Frankfurt, 3rd floor

Phone: +49 69 9767 14200 or call: +49 69 75 75-67 82

as well as

DHL Trade Fairs & Events GmbH

Cargo Center Messe Frankfurt, 2nd floor

Phone: +49 69 9767 14100 or call: +49 69 75 75-69 13

Painting

see Stand Equipment

Park & Sleep

Caravans and camping cars can be parked on the "Park & Sleep" site of the "Rebstock" premises, open from Thursday, May 6, 2010, on.

52 parking lots will be at the disposal for exhibitors and visitors coming to the Frankfurt Fair.

The site is equipped with sanitary facilities and electricity. Drinking water will be provided as well as sewage disposal.

The Reception is located at the gateway and is open daily from 7 am to 10 pm.

Parking

Exhibitors: with parking permits for the Exhibition Center, only available from Fraport AG, Retail & Properties, HVM-PV, Park-Service-Messe, 60547 Frankfurt am Main, phone: +49 69 690 744 54, fax +49 69 690 59 717 or park-service@fraport.de.

Parking permits are also available during the fair at the information desk in Torhaus level 2 / Service Center. The desk is open from May 6 to May 7, 2010, daily from 9 am to 7 pm and on May 8, 2010, from 8 am until 1 pm, phone: +49 69 75 75-13 14, fax +49 69 75 75-13 15.

Parking space: P 4 via gate North, P 8 via gate 8, P 9 via gate 9. Alternatively use Rebstock parking garage.

Visitors: Rebstock parking garage from where a free shuttle bus service runs to the Exhibition Center.

Press: P 10 via gate West.

Trucks: Rebstock parking area, section E and E 1.

There is a charge for fair-construction vehicles parking at the Rebstock area during the fair. The last day of the fair is free of charge for positioning the vehicles.

The charges are:

€ 10.00 per day for vehicles up to 10 m long and

€ 15.00 per day for vehicles over 10 m long.

The charges can only be paid by cash at entrance of the parking site.

Car-trailer parking places: Exhibition ground:

– P 12 (west side of the Cargo Center)

– P 5 (north side of hall 5)

– P 3 (west side of hall 3)

Orders by fax to Fraport, fax +49 69 690 59 717, € 9.00 per day.

Payments

see Cash Desk

Pharmacies

There are no pharmacies at the Exhibition Center, but a pharmacy service for prescribed medicine is offered by Central information desk, located Torhaus level 3, phone: +49 69 75 75-13 33.

If you hand in your prescription before 11 am, your medicine will be available at 5 pm.

Outside the Exhibition Center: "Apotheke im Hauptbahnhof" (Frankfurt Central Station, basement level, north wing), phone: +49 69 23 30 47, open Monday to Friday 6:30 am until 9 pm, Saturday 8 am until 9 pm, Sunday 8 am until 8 pm.

Photocopy

see Business Center

Photograph

Please do not take any pictures in the halls of the Exhibition Center (except members of the press). It is strictly forbidden to carry any cameras; therefore, you are kindly asked to leave your camera at the cloakrooms in the entrance areas: "Torhaus" (S-Bahn station) or "Galleria" 9.T.

If you would like to have any pictures taken of your stand, please pass by the exhibition management office for permission. The office is located in Torhaus level 2, phone: +49 69 75 75-13 26.

During the setting-up period, please contact Ms Brigitte Borz, phone: +49 69 75 75-68 59 or Ms Sylvia Klawitter, phone: +49 69 75 75-63 55.

They will give you the required permission and the name of the photographer who is authorized to take pictures in your hall.

Pizza Service

for delivery, please call Accente Catering Services, phone: +49 69 71 58 55 22. Open from May 3 to May 15, 2010.

Plants

see Flowers

Police Station

Emergency call: 110.

During the fair in hall 4, phone: +49 69 75 75-65 55.

Postal Service

Torhaus Service Center, level 3, open during the exhibition, daily from 8:30 am to 6 pm.

Post Office

Outside the Exhibition Center: Ludwig-Erhard-Anlage 2-8 or at the main railway station. Central telephone: +49 1802 33 33. There is no foreign exchange at the post office.

Prayer

Chapel, information, pastoral care noon to 3 pm daily;

Meditation with harp music at 1:30 pm daily (except Sunday);

Sunday worship: 10 am (Catholic) and 1 pm (Protestant);

Torhaus level 4, phone: +49 69 75 24 76.

Muslim faith: hall 9.1, room "Ratio", phone: +49 69 75 75-63 09.

Jewish faith: hall 9.1, room "Impuls".

Prepaid Card

see Multimedia Shop

Presentation Equipment

such as video and data projectors, plasma and LCD displays, video walls and light engineering. The Exhibitor Service – Video Equipment of Messe Frankfurt Venue can provide technical support for your event.

Please call: +49 69 75 75-51 22, fax +49 69 75 75-51 11 or videotechnik@messefrankfurt.com

Press Center

is located in Torhaus level 4, phone: +49 69 75 75-13 00, fax +49 69 75 75-14 83.

Press Service

for exhibitors: Are you planning a press event and need to arrange facilities for your event? The press team will be pleased to coordinate the time and place of your meeting. Press-material displays with costs are available for presenting corporate and product information.

Please contact Ms Maïke Steenberg, phone: +49 69 75 75-63 57 or Ms Christina Kuhn, phone: +49 69 75 75-56 72.

Printers

see Multimedia Shop

Print Service

The Print Service of Messe Frankfurt supplies digital prints in print-runs of 100 copies or more. We fold your prints or bind them with an adhesive binding.

For further information, please call: +49 69 75 75-64 68 or-64 80.

Productpilot.com

On the website www.productpilot.com of Messe Frankfurt all exhibitors of self-organized events in Frankfurt are to be found.

Besides of the possibility to look for innovative products or manufacturers the whole year round, users have also access to product and company presentations of exhibitors.

Take advantage of the potential that productpilot.com offers you as a business-to-business platform for effectively making business contacts.

For German speakers, phone: +49 1805 75 75-40 and for English speakers, phone: +49 1805 75 75-80.

Public Transportation Tickets

During the official days of the fair all exhibitor tickets include free travel to and from the Exhibition Center using the local public transport system RMV (Detailed information provided by www.rmv.de).

Train tickets for the German Railway can be obtained at the central station as well as at the suburban train track platform "Messe".

Publisher

For [catalogue entries](#), please contact:

Messe Frankfurt, Medien und Service GmbH, Publishing Services
Ludwig-Erhard-Anlage 1, 60327 Frankfurt am Main
katalog@messefrankfurt.com, www.verlag.messefrankfurt.com

Exhibitors can pick up their catalogue at the hall manager's office.

Q

Questions

not covered by this guide, please do not hesitate to call the Information Center: +49 69 75 75-0.

R

Radio Via Mobile

is the only live radio in the Via Mobile. With our exhibition radio, your advertising commercial will find its way straight to the visitor. Radio Via Mobile, the voice of Messe Frankfurt, broadcasts information, music and your commercial around the clock.

For further information, please contact

Ms Vera Scholz, phone: +49 69 75 75-69 23 or

Ms Sabine Abersfelder, phone: +49 69 75 75-61 76.

Railway / Deutsche Bahn

24 hour information call: 01805 99 66 33 or www.bahn.de

Rebstock

is the name of the area where the parking garage to the fair is located.

The Rebstock parking garage has space for 5.400 cars on seven levels.

The daily parking charge is € 9.00. A free shuttle service to the Exhibition Center is provided.

The Rebstock area, section E is also used by fair-construction companies to park their trucks.

There is a charge for fair-construction vehicles parking at the Rebstock area during the fair. The last day of the fair is free of charge for positioning the vehicles.

The charges are:

€ 10.00 per day for vehicles up to 10 m long and

€ 15.00 per day for vehicles over 10 m long.

The charges can only be paid by cash at entrance of the parking site.

Red Cross

see Emergency Calls

Rent a Car

see Car Rental

Restaurant

the following restaurants offer various kinds of food:

Dependance: Cucina - self service restaurant. Open from April 28 to May 8, 2010, daily from 8 am to 2:30 pm, from May 9 to May 13, 2010, daily from 7 am to 3 pm and from May 14 to May 20, 2010, daily from 8 am to 2:30 pm.

Hall 4.0: Sky - fast food. Open during the exhibition, daily from 11 am to 4 pm.

Hall 4.1: Piazza - Italian flair. Open during the exhibition, daily from 9 am to 5 pm.

Hall 6 Z: Sushi Bar. Open during the exhibition, daily from 10 am to 5 pm.

Hall 6.1: Rotisserie. Open from May 8 to May 10, 2010, daily from 10 am to 4 pm.

Hall 9.0: Tivoli - atmosphere of a street market. Open on May 7, 2010, from 10 am to 4 pm and during the exhibition, daily from 9 am to 5 pm.

Hall 9.1: Steakhouse. Open during the exhibition, daily from 10 am to 4 pm.

For your reservation, please call: +49 69 75 602-22 40

During setting-up several **snacks** are offered at the following **Café Bars**:

Open from May 3, 2010 on: hall 8.0 northeast, outdoor area Agora west, outside of hall 8 southeast corner.

Open from May 5, 2010 on: hall 9.0 east.

During dismantling several **snacks** are offered at the following **Café Bars**:

Open until May 14, 2010: hall 8.0 northeast, hall 9.0 east, outdoor area Agora west, outside of hall 8 southeast corner.

By the way, our **Pizza Service**, located at Rebstock parking garage is open from May 3 to May 15, 2010. For delivery, please call Accente Catering Services, phone: +49 69 71 58 55 22.

You also obtain an overview of restaurants in Frankfurt and the surrounding in the Hotel Guide Rhein-Main, the hotel and restaurant guide of Messe Frankfurt, www.hotelguide-rheinmain.de.

Restaurant Guide

see Hotel Guide Rhein Main

RMV

Rhein-Main-Verkehrsverbund, the Frankfurt public transport system, hotline phone: +49 1805 768 46 36, daily from 6 am to midnight or visit www.rmv.de.

Room Reservations

see Accommodation

S

Sale

of any goods to visitors is not allowed. Visitors will be checked at the exits and sent back to the exhibitor with the product he/she has purchased.

S-Bahn

see Arrival / Departure

Satellite Navigation System

see GPS

Security Agency

For all questions about safety, please contact Mr Stefan Busch, phone: +49 69 75 75-56 48 or dial the following safety service phone number: +49 69 75 75-65 15.

Security Service

Police emergency call: 110. The police station is located in hall 4, phone: +49 69 75 75-65 55.

First aid call: 112. First aid assistants are on duty in hall 4.C (German Red Cross DRK), phone: +49 69 75 75-65 00 and in hall 8.0 (Samaritans ASB), phone: +49 69 75 75-65 02.

Stand security: Mr Jürgen Steingötter, phone: +49 69 75 75-63 42, fax +49 69 75 75-63 48.

Fire department: in hall 4, phone: 112.

Service Center

Torhaus level 0: Lost and found office.

Torhaus level 1: Kindergarten.

Torhaus level 2: Team office, International Sales Partners of Messe Frankfurt, Fair Construction, Fraport, Accente, BBK (hostesses and interpreters), Telecommunications, Advertising Services, Ascoli Club.

Torhaus level 3: Business Center (Multimedia Shop, Fax Service for exhibitors, Typing Service, possibility to make photocopies or computer printouts...), Central information desk, Internet access, TNT Courier, Postal Service, Accommodation, Cash Machine, Supermarket, Hairdresser, Meeting point.

"Torhaus entrance" (level 3)/S-Bahn station: S-Bahn connection, "Compass", the free computer information system of Messe Frankfurt, Trade visitor identification, Public telephones, Ticket sales, Cash Machine, Cloakrooms, Toilets.

Torhaus level 4: Ecumenical Church Center and Chapel, Press Center.

Setting-up

Advanced setting-up time, at extra cost: from Monday, April 26 to Sunday, May 2, 2010, daily from 7 am to 9 pm. You can order this service online via 'easyorder' or contact Ms Cornelia Stietzel, fax +49 69 75 75-67 50, cornelia.stietzel@messefrankfurt.com.

Vehicle entry during advanced setting-up: For Trucks, gate West (see GPS), will be open from April 26 to April 30, 2010, daily from 6 am to 6 pm. Gate North is open around the clock as well as on Saturday, May 1 and Sunday, May 2, 2010.

Regular setting-up: Monday, May 3, 2010, 7 am nonstop to Friday, May 7, 2010, 3 pm. Please note that on the last day of setting-up, everything must be removed from the aisles by 3 pm so that carpet laying can begin. However, decoration work within your stand can continue.

Vehicle entry during the regular setting-up: all vehicles should enter the Exhibition Center via gate West, where the drivers receive their entry permission. Please follow the "Aufbau" (Setting-up) signs.

If you do not have to drive into the loading zones or only have small loads to deliver we hold car-parking spaces at your disposal at gate North (for exhibitors in halls 4-6) and at gate 9 (for exhibitors in halls 8-9).

The company Schroer offers you a wide range of tools in hall 9.0 east, next to the elevator and in hall 5.0 west, next to the Café Bar "Giardino". Open during the last three setting-up days, from May 5 to May 7, 2010. Mobile phone number: +49 177 328 35 85 or +49 177 328 39 70.

During setting-up several snacks are offered at the following Café Bars:

Open from May 3, 2010 on: hall 8.0 northeast, outdoor area Agora west, outside of hall 8 southeast corner.

Open from May 5, 2010 on: hall 9.0 east.

Additionally our self service **Restaurant Cucina**, located in the Dependence is open from April 28 to May 8, 2010, daily from 8 am to 2:30 pm, from May 9 to May 13, 2010, daily from 7 am to 3 pm and from May 14 to May 20, 2010, daily from 8 am to 2:30 pm.

By the way, our **Pizza Service**, located at Rebstock parking garage is open from May 3, 2010, on. For delivery, please call Accente Catering Services, phone: +49 69 71 58 55 22.

Setting-up and Dismantling Passes

The setting-up and dismantling passes are only valid before and after the exhibition and do not entitle the bearer to use the local Rhein-Main public transport system (RMV).

They are solely valid for the stand setting-up and dismantling period of time only. The exact period of validity is written on each setting-up and dismantling pass.

The setting-up and dismantling passes are available during the fair at the team office. Additional setting-up and dismantling passes have to be ordered in advance before the exhibition online via 'easyorder'.

For further questions, please contact

Ms Bernadette Andres, phone: +49 69 75 75-63 60 and

Mr Manfred Haug, phone: +49 69 75 75-61 67.

Shipment of Goods

see Logistics

Shipping Address

see Address

Shopping Facilities

see Mini Markets

Smoking on the fairground

see Non-smokers Protection Law

Stamp Machine

located in Torhaus, level 3.

Stand Assistants

see Hostesses

Stand Cleaning

Please contact Ms Andrea Müller, phone: +49 69 75 75-67 31,
Ms Daniela Weber, phone: +49 69 75 75-68 46 or
Mr Bernd Reischl, phone: +49 69 75 75-69 11.

Stand Construction

Stand approval: Technical Event Management, Mr Jörg Luchtenberg,
phone: +49 69 75 75-66 47.

System stand-elements: Mr Armin Betz, Ms Silvia Neuburger and
Mr Manuel Olbrich, phone: +49 69 75 75-13 21, -13 22 or -13 23.

Complete stands: please contact Fair Construction,
phone: +49 69 75 75-14 26.

The counter, located at the exhibitor's service center Torhaus level 2, is
open from May 6 to May 8, 2010, daily from 8 am to 6 pm.

Stand Deliveries

Deliveries to exhibitors: Messe Frankfurt Exhibition, IFFA 2010 - insert
name of the exhibitor, hall and stand number - Ludwig-Erhard-Anlage 1,
60327 Frankfurt am Main.

Accente GmbH provides the complete catering for all occasions.

Beverages and snacks: phone: +49 69 75 602-22 51 or
+49 69 75 602-21 58, fax +49 69 75 602-21 90.

Buffets and party service: phone: +49 69 75 602-21 48,
+49 69 75 602-21 22 or +49 69 75 602-22 41, fax +49 69 75 602-22 04.

External caterer: for entry permission, please contact Accente GmbH,
Ms Witan, phone: +49 69 75 602-21 71, fax +49 69 75 602-21 67.

Stand Equipment

**Stand components, furniture rental, lettering, graphic designer,
painter, stand wall cleaning:** Mr Armin Betz, Ms Silvia Neuburger and
Mr Manuel Olbrich, phone: +49 69 75 75-13 21, -13 22 or -13 23.

The counter, located at the exhibitor's service center Torhaus level 2, is
open on May 6, 2010, from 8:30 am to 6 pm, on May 7, 2010, from 8 am
to 6:30 pm and on May 8, 2010, from 8 am until noon.

Presentation Equipment such as video and data projectors, plasma and
LCD displays, video walls and light engineering. The Exhibitor Service -
Video Equipment of Messe Frankfurt Venue can provide technical support
for your event. Please call: +49 69 75 75-51 22, fax +49 69 75 75-51 11 or
videotechnik@messefrankfurt.com

Stand Fitting

Electricity: Please contact

Ms Anne-Carin Friz, phone: +49 69 75 75-66 70 or

Mr Lucio Pellegrino, phone: +49 69 75 75-68 99.

Water: Please contact

Mr Siegmund Büttner, phone: +49 69 75 75-66 78.

Stand Guards

see Guards

Stand Party

Do you plan to have a stand party for your customers at the end of the
exhibition day? Then just speak to us and give notice of your party to
Ms Lisa Jakoby, phone: +49 69 75 75-54 71.

Stand parties have to be notified and can be carried out from 6 pm to
9:30 pm.

Stand Wall Cleaning

see Stand Equipment

Stationery

Super Market at Torhaus level 3, phone: +49 69 75 602-23 54, Super
Market in hall 9.0, phone: +49 69 75 602-22 69 or Mini Market in hall 4.1,
phone: +49 69 75 602-23 56.

Storage Space

see Logistics

Suburban Trains

see Arrival / Departure

Super Market

see Mini Markets

T

Tax Refunds

VAT refunds for international guests: Bundeszentralamt für Steuern (Federal Treasury), phone: +49 228 406-0, fax +49 228 406-4722, www.bzst.bund.de.

Taxi

Phone: +49 69 23 00 01, +49 69 23 00 33, +49 69 25 00 01, +49 69 73 73 03, +49 69 54 50 11.

Taxi stands: "Galleria" in front of gate 9b. Taxis may not enter the Exhibition Center during the fair.

Team Office

see Management of the Exhibition

Technical Equipment

see Presentation Equipment

Telecommunications

You can order telephones, fax machines, modems, ISDN connections, internet access, a complete system or an individual solution to your telecommunication needs at your stand from Messe Frankfurt Venue - Team Telekom using the form of your digital Service Folder. The Team Telekom is at your service in the Torhaus Service Center level 2, open two days before the exhibition, phone: +49 69 75 75-711 73 or fax +49 69 75 75-711 74.

Telephone

Stand telephones can be ordered from Messe Frankfurt Venue - Team Telekom using the form of the digital Service Folder. The Team Telekom is at your service in the Torhaus Service Center level 2, open two days before the exhibition, phone: +49 69 75 75-711 73 or fax +49 69 75 75-711 74.

The equipment will be collected from the stand after the fair.

Please note that you need to dial "0" to obtain an outside line. Call-by-call and pre-selection numbers cannot be used. Additionally, numbers beginning with 010..., 019..., 0900... cannot be called from this system. For **mobile phones** and accessories (SIM cards, prepaid cards, adapters etc.), please contact the Multimedia Shop, located in the Business Center, Torhaus Service Center, level 3, phone: +49 69 75 75-13 20.

Telephone Cards

are available at the Postal Service, Torhaus level 3 or at any newspaper stand. Prepaid cards for mobile phones can be bought at the Multimedia Shop, located in the Business Center, Torhaus Service Center, level 3, phone: +49 69 75 75-13 20.

Theft

Please report any cases of theft to the police station in hall 4, phone: +49 69 75 75-65 55. Otherwise call: +49 69 75 75-65 15.

Tickets for Public Transportation

see Public Transportation Tickets

Ticket Offices

are located at entrance "Galleria" 9.T, entrance "Torhaus" (S-Bahn station) or entrance "LEA".

Open for exhibitors one hour before the official opening of the trade fair.

Tools

Wood products: Holz Fiedler, Mainzer Landstr. 395, phone: +49 69 759 00 20.

General building supplies: Hornbach, Hanauer Landstr. 475, phone: +49 69 420 12 70 (open from Monday to Saturday, daily from 7 am on); toom, Guerickestr. 10, phone: +49 69 976 83 50.

The company Schroer offers you a wide range of tools in hall 9.0 east, next to the elevator and in hall 5.0 west, next to the Café Bar "Giardino". Open during the last three setting-up days, from May 5 to May 7, 2010. Mobile phone number: +49 177 328 35 85 or +49 177 328 39 70.

Torhaus

see Service Center

Towing Service

at the Exhibition Center, please contact WISAG, phone: +49 69 75 75-65 05.

Outside the Exhibition Center, please call the Police Station, phone: +49 69 755 113 00.

Traffic Guide

to the Exhibition Center in this booklet on page 38/39.

Train Schedule

see Railway

Translators

see Hostesses

Transports

of goods to and from the fairground are done by our logistic partners, as well as by partners of your own choice. You will find the contact address of our logistic partners below the keyword 'Packaging Material'.

Tulip Club

VIP Buyers Clubs - Tulip Club members are only allowed. The Tulip tickets include during the official days of the fair free travel to and from the Exhibition Center using the local public transport system RMV.

Members have free entrance to the exhibition. The Tulip Lounge is located in hall 9 T, phone: +49 69 75 75-14 54. Open from May 8 to May 12, 2010, daily from 9 am to 6 pm and on May 13, 2010, from 9 am until 5 pm.

Typing Service

see Business Center

U

U-Bahn / Underground

see Arrival / Departure

V

VAT - Value Added Tax

see Tax Refunds

Video Equipment

see Presentation Equipment

VIP Club

Ascoli Club - Torhaus level 2, phone: +49 69 75 75-13 13. Ascoli Club members are only allowed. Members have free entrance to the exhibition.

Vouchers

In order to give your customers free admission to the fair, please contact Ms Bernadette Andres, phone: +49 69 75 75-63 60 or Mr Manfred Haug, phone: +49 69 75 75-61 67. You will only be charged for tickets (vouchers) which have actually been used after the end of the fair. The vouchers include free local transportation (RMV). Please note: The vouchers must be changed via Internet into an entrance ticket for traveling with RMV.

W

WLAN

Messe Frankfurt offers Internet access using Wireless Local Area Network.

Exhibitors can order access to WLAN, which covers the entire Exhibition Center, using the appropriate form in the digital Service Folder or online via 'easyorder'.

For assistance, please call our hotline: +49 69 75 75-711 77.

Waste Disposal

is free of charge **during the fair**. You will be charged, however, for disposal of waste **from setting-up and dismantling**. If you need waste containers or any information regarding waste disposal, please contact Mr Wolfgang Dimmer, phone: +49 69 75 75-67 29, Mr Franz Stelzig, phone: +49 69 75 75-54 57 or Mr Karl-Heinz Knapp, phone: +49 69 75 75-54 69.

Water Connection

see Stand Fitting

Website

If you would like to change your profile on the exhibitor search of the IFFA 2010: www.iffa.com, please call for German speakers, phone: +49 1805 75 75-40 and for English speakers, phone: +49 1805 75 75-80.

Wheelchairs

can be lend on a daily basis for a deposit of € 50.00. Please contact the First Aid Station of the German Red Cross (DRK) in hall 4, phone: +49 69 75 75-65 00 or hall 8.0 (Samaritans, ASB), phone: +49 69 75 75-65 02. For further information, please contact our **Hotline**, phone: +49 69 75 75-69 99.

- Schlachten, Zerlegen/Slaughtering, dismembering
- Verarbeiten, Transport und Lagerung, Kälte- und Automatisierungstechnik, Reinigung, Hygiene und Arbeitssicherheit, EDV- und IT-Lösungen, Versorgung etc./ Processing, transport and storage, refrigeration, automation and handling equipment, cleaning, hygiene and safety at work, EDP and IT solutions, supply facilities etc.
- Messtechnik, Wägetechnik/ Measuring and weighing equipment
- Verlage, Verbände, Dienstleistungen/ Publishers, trade associations, services
- Verpacken/Packaging
- Verkaufen/Selling

